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Welcome to Peabody Terrace

Dear Resident:

Welcome to your new home! We hope you will enjoy your stay with us. This book, along with the information on our web site, [www.huhousing.harvard.edu](http://www.huhousing.harvard.edu), will help orient you to life in Harvard University Housing (HUH).

Please familiarize yourself with the information in the resident area of our web site. This is where you will go to enter work requests and find detailed information about your building, your rent account, and other useful links. To gain access to this area, click “Resident Login” on the home page. Note that your Username is the email address you used to register for Harvard University Housing, unless you have updated it in your profile.

Email is our primary method of communicating with residents; therefore, it is very important that we have current contact information for you. We also need the name of someone to contact in the event of an emergency. Please go to [www.huhousing.harvard.edu](http://www.huhousing.harvard.edu) and click “Resident Login” to enter a current email address and emergency contact information.

In addition, please register with the University’s Emergency Notification System at [messageme.harvard.edu](http://messageme.harvard.edu).

You can also contact us with questions about your apartment or the property as a whole. We look forward to getting to know you.

Sincerely,

*The Peabody Terrace Property Management Team*

**IMPORTANT:** Please note that Harvard affiliates living in Peabody Terrace Entries 2, 11, and 24 must have their Harvard ID cards activated by our office. All residents must have their Harvard ID cards activated in order to use the Peabody Terrace Study Rooms.
Welcome to Harvard University Housing

Maintenance and Emergency Repair Requests

We encourage you to promptly report all maintenance problems you may be experiencing.

**Regular Maintenance Requests:** Please call the office at 617-495-5338 during regular office hours or submit your request online by clicking “Resident Login” at [www.huhousing.harvard.edu](http://www.huhousing.harvard.edu) and then clicking “Work Order” in the left-hand menu bar. **NOTE:** Requests and emails submitted outside regular office hours will be reviewed the next business day. You (and your roommates, if applicable) will receive email confirmation when the work request has been generated. The submitter of the request will be able to view additional information online by following the login instructions above.

**Emergency Repairs:** Please call the office at 617-495-5338. If the office is closed, you will be instructed to press “0”, which will connect you to the Operations Center. An operator will take your information and then page on-call personnel to assist you.

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**HU Housing Contact Information**

<table>
<thead>
<tr>
<th>Property Management Office</th>
<th>9 Peabody Terrace</th>
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<tr>
<td>Office Hours</td>
<td>8:00 AM—5:00 PM, Monday—Friday, except University holidays</td>
</tr>
<tr>
<td>Phone</td>
<td>617-495-5338</td>
</tr>
<tr>
<td>Email</td>
<td><a href="mailto:huh_peabodyterrace@harvard.edu">huh_peabodyterrace@harvard.edu</a></td>
</tr>
<tr>
<td>Area Manager</td>
<td>Pamela Cornell</td>
</tr>
<tr>
<td>Property Administrator</td>
<td>Kathryn Deveau</td>
</tr>
<tr>
<td>HUH Leasing</td>
<td>617-495-1459 or <a href="mailto:leasing@harvard.edu">leasing@harvard.edu</a></td>
</tr>
<tr>
<td>Rent payment questions</td>
<td>617-495-1612 or <a href="mailto:huhousing_ar@harvard.edu">huhousing_ar@harvard.edu</a></td>
</tr>
<tr>
<td>(HUH Accounts Receivable)</td>
<td></td>
</tr>
<tr>
<td>HUH Sustainability Program</td>
<td><a href="mailto:greenhousing@harvard.edu">greenhousing@harvard.edu</a> or green.harvard.edu/huhousing</td>
</tr>
<tr>
<td>Graduate Commons Program</td>
<td><a href="mailto:graduatecommons@harvard.edu">graduatecommons@harvard.edu</a> or graduatecommons.huhousing.harvard.edu</td>
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</table>
Lockouts

Please remember to take your keys with you when you leave your apartment.

Lockouts during regular office hours: Come to the Property Management Office where you may sign out a key to access your apartment. There is no charge, provided you return the key the same day.

Lockouts after office hours: Call our emergency request number: 617-495-5338. You will hear a message asking you to press “0” if you need emergency assistance. Explain that you are locked out of your Peabody Terrace apartment and provide your telephone number, building, and apartment number. An arrangement will be made for you to meet our on-call personnel.

Fee for after-hours lockout calls: There is a $50.00 charge for after-hours lockout calls, payable by check (or student bill, if applicable). You must authorize this charge by signing a Lockout Call form when you meet with our staff (this form must be signed before management will let you into your apartment). A valid I.D. is required and you must be named on the lease or on an approved Harvard University Housing (HUH) Authorized Occupant Form to gain access to the apartment or to purchase additional keys and swipe cards (if applicable).

Additional or replacement keys: These may be purchased during office hours only. Payment must be made by credit card. Please see “Housing Policies and Procedures for Harvard University Housing Tenants” for details regarding restrictions and fees for additional or replacement keys and swipe cards. NOTE: One business day is required to make new keys.

Telephones, Television, and Internet Access

Telephones

Any contract made for phone service (landline or cellular) is between the resident and their service provider, not HUH.

Landlines: Telephones must be connected to existing outlets, and residents are responsible for paying installation charges and monthly fees.

To arrange for landline service: Contact Verizon (800-837-4966 or www.verizon.com).

Cell phone service: Cell (mobile) phone service cannot be guaranteed in any apartment.

Cable Television, Satellite Dishes, and Antennas

Cable television service is available through Comcast (www.comcast.com). For service, contact the Comcast representative for Peabody Terrace at 617-756-8870. Residents must be present to let technicians into the apartment and are responsible
Welcome to Harvard University Housing

for paying installation charges and monthly fees. Satellite television dishes, aerials, or antennas may not be installed without prior written consent from HUH. If permitted, installation and removal must meet all requirements outlined on the required Satellite Dish and Antenna Lease Addendum. Please note that installation may not be possible in many apartments. Please contact the Property Management Office for further information.

Common Area Internet Access

Complimentary wireless Internet access is provided in the following locations:

- Peabody Terrace Common Room
- Study rooms (21st floor of entries 2, 11 and 24)
- Laundry rooms (1st floor of entries 2 and 9; 21st floor of entries 11 and 24)
- Playroom (across from the Property Management Office)
- Outdoor common areas

Please choose the “Harvard” network and, when prompted to enter a code, use “veritas”. Note that this will provide access in the above-mentioned areas only. For technical assistance, call Viocen at 888-534-7677.

Apartment Internet Access

Access to the Internet from your apartment is available through Harvard University’s Residential Data Network (RESnet). Note that this is not a wireless service; an Ethernet cable is required for access. A data jack is located in each bedroom (in studios, it is located in the main living area). All devices must be registered with RESnet.

Registering devices with RESnet: In order to access the Harvard Core Network, all devices (desktops, laptops, VoIP phones, game consoles, etc.) plugged into a network data jack at any University RESnet location must be registered.

The following information explains the registration process. You can use Peabody Terrace’s complimentary wireless access (see details above) to download instructions at https://registration.noc.harvard.edu/docs/RESNET+Network+Registration+Guide.pdf.

The RESnet network registration system requires a PIN and a Harvard ID, Person of Interest (POI) ID, or Managed XID to register. If you do not have an ID, a grace period of one week can be granted to allow time to acquire the proper credentials from the administrator of your school, department, or group. If you have an ID but have not yet created a PIN, or need to reset your PIN, please visit the appropriate link below:

- www.pin.harvard.edu (HUID or POI ID)
- https://xid.harvard.edu/xid-apps (Managed XID)
The web-based registration process must be performed on each device that is directly connected to the Residential Network. If you have a router, you need only register one system to enable access for all systems “behind” that device. Please keep in mind that you will be the point-of-contact and bear responsibility for all wired and wireless devices “behind” your router. You are encouraged to secure and maintain any wireless service provided by your router.

After connecting your device (desktop, laptop, etc.) to the data jack or your router, launch a web browser and follow the on-screen instructions.

If you have questions or experience difficulties using the service, please contact the Harvard University IT help desk at 617-495-7777 or ithelp@harvard.edu. View their hours at huit.harvard.edu/hours.

**Mail**

The mailboxes for each apartment at Peabody Terrace are located in the lobby of their respective entryway. You are issued a mailbox key when you pick up your apartment keys. The Property Management Office does not accept or store packages for residents at any time. If you are shipping items to your HUH apartment, you should either arrange for your packages to arrive after you move in, make arrangements for packages to be held by the post office or shipping company, or make arrangements with a friend or neighbor to receive and hold your packages. Please be sure to recycle all of your mail and packaging waste. Additionally, we recommend visiting www.dmchoice.org to reduce the amount of unwanted mail sent to your new address.

**Graduate Commons Program**

Harvard graduate students, faculty, staff, and their families who live in Peabody Terrace are encouraged to participate in the intellectual, cultural, and social events offered through the Graduate Commons Program (GCP). This unique interdisciplinary program provides a “home away from home” by creating a community for residents, along with opportunities to have fun, collaborate across disciplines, and—through the Meet the Scholar program—have unparalleled access to Harvard faculty in a small group setting.

The academic aspect of the program is guided by our live-in Faculty Directors, Professor Jim Hogle and Doreen Hogle, J.D., who also share in the social and cultural event planning done by our full-time professional staff and Resident Community Advisors.
Learn more about Graduate Commons

- Follow us on TWITTER (@gradcommons) and FACEBOOK to keep up to date with the latest news and event schedule. All residents are added to our weekly listserv using the latest email address given to HU Housing.

- Visit our web site at graduatecommons.huhousing.harvard.edu to register for events or reserve a common room.

- Send an email to graduatecommons@harvard.edu if you have questions or to let us know of an email address change.

Please be aware that residents are subject not only to all rules and regulations of the Graduate Commons Program, but also to the standards of conduct of their graduate or professional Schools. The Graduate Commons Program works with the Schools to promote student well-being.

Study Rooms

Peabody Terrace has three study rooms open to current residents for individual or group study 24 hours a day, seven days a week. The rooms are located on the 21st floor of Entries 2, 11 and 24. The rooms are equipped with large video display screens for group presentation work, quiet areas, and a study break area.

These rooms are intended for study use only and should not be considered social or lounge space. Residents looking for a private lounge space for an event are welcome to reserve the Common Room for a small fee.

To gain access to the study rooms, residents must first visit the Management Office to have their swipe cards programmed and read/sign the study room reminders.

Note: Children are not allowed in the study rooms. Current PT Residents looking for a playroom space for their children can join the Peabody Terrace Playroom, located on the ground level next to the Management Office. Please see the Playroom section below for more details.

Common Room Reservations

The Peabody Terrace Common Room may be reserved by residents for private events (non-routine special events, such as networking parties, showers, birthday parties, etc.). There is a $25 room fee for all reservations. A security deposit of $100.00 for cleaning expenses will be collected. This deposit is refunded if the Common Room is left in clean condition and all policies governing Common Room use are followed. If the Common Room is not left in clean condition or policies are violated, this deposit will be forfeited and additional fees may be assessed. All residents should meet with a Graduate Commons representative to discuss the use of these spaces and policies prior to confirmation of the reservation.
Welcome to Harvard University Housing

To reserve the room, please send an email to graduatecommons@harvard.edu or visit our web site graduatecommons.huhousing.harvard.edu.

**Playroom**

The Peabody Terrace Playroom, located across from the Property Management Office, is available for use by Peabody Terrace residents who become members of the Playroom. Please contact the Family Programming Community Advisor via the email address posted on the Playroom entry door for more information.

The Peabody Terrace Playroom provides residents of Peabody Terrace with children up to eight years of age with a common indoor play area, furnished with toys and other items for their use. The playroom is not only a room for play, but also a space where children can interact with their peers, and develop physically and emotionally. The playroom allows parents to spend time with their child(ren) in a safe space where they can also connect with other parents, share experiences, and relax.

The playroom is not designed or otherwise intended to serve as a daycare center. It does not have the space, facilities, or professional supervision and administration that is necessary for long-term care of children in the playroom. Therefore, no organized and regular babysitting may take place in the playroom. Children are never to be left unsupervised in the playroom or any other common space. The playroom is not a place of work for a nanny or babysitter.

The playroom is supervised and maintained by its members in accordance with the membership agreement as follows:

- The playroom is your playroom and it depends on your participation and your care for the members, toys and furniture. Membership fee is $55.00 for the year, plus a refundable deposit of $50.00 for those who take part in the member clean-up dates.

- The Family Programming Community Advisor (FPCA), commissioned by HUH to facilitate residents’ life at Peabody Terrace, is managing the playroom. The FPCA is responsible for buying and maintaining toys, organizing the members, enforcing playroom regulations, and facilitating relations between HUH and the members regarding the playroom.

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**Sustainable Community Program**

Our mission is to educate and empower residents on the importance of a sustainable lifestyle. We believe Harvard University Housing offers the ideal environment to develop positive habits that will last a lifetime. The program provides residents with educational resources, leadership training through the Sustainable Community
Welcome to Harvard University Housing

Leaders Program, and inspiration through events, hands-on activities, and customized programming.

Add Us to Your Home Screen!

1. Pull up green.harvard.edu/huhousing in your web browser,
2. Create a Home Screen Bookmark by selecting “Add to Home Screen”.
3. Now you have a clickable icon for easy access to sustainable living help, anytime, anywhere.

Become a Leader in Your Community!

Our Leaders take a hands-on, creative approach toward engaging and educating Harvard’s residential community on conservation methods and personal environmental responsibility. These dedicated change agents are not only influencing their neighbors today, they are shaping the habits and attitudes of tomorrow’s leaders.

Learn more at green.harvard.edu/huhousing.

Sustainability

Harvard is committed to reducing its environmental impact as well as creating a sustainable and resilient community. In 2008 the University set a goal to reduce greenhouse gas emissions by 30%. In 2015 the Harvard Sustainability Plan was launched, providing a five-year road map for an overall more sustainable campus. Harvard University Housing and its residential community play a critical role in these University-wide efforts. As we continue to make improvements and enhancements to our properties in an effort to reduce our impact, we hope you will join us by living a sustainable lifestyle while calling Harvard home.

Sustainable Living Checklist

Save Energy

- Use LED bulbs in your desk, table, and floor lamps.
- Use power strips as “central turn off” points at your desk and entertainment areas.
- Turn off electronics and unplug devices when not in use and during vacation.
- Enable power management settings on your computer.
- Keep your air vents clear of furniture for improved heating circulation.
- Wash clothing in cold water; it uses 1/10th of the energy of washing in hot water.
Reduce Waste

- Recycle! With single stream recycling everything goes in one bin. Mix clean containers, flattened cardboard, and paper together.
- Reuse! Donate and swap unwanted office supplies, clothes, and other items.
- Reduce disposables by using a reusable water bottle, tote, or coffee mug.
- Bring batteries, cell phones, chargers, and CFLs to your Property Management Office for recycling.

Conserve Water

- Reduce shower time. Every five minutes in the shower uses eight gallons of water.
- Run only full loads of laundry and dishes.

Embrace Health and Well-being

- Go car-free! Bike, walk, or opt for public transit.
- Eat less meat and check out the HSPH Healthy Eating Plate. The Harvard Farmers’ Markets, in Allston and Cambridge, run June—October.
- Use safer green cleaning supplies in your home.

Get Involved

- Apply to be a Leader with the HUH Sustainable Community Leader Program.
- Visit the Harvard Center for the Environment (HUCE) for lectures and other programs on energy and the environment.
- Get funding for your creative ideas with a Student Sustainability Grant.

Recycling and Trash Disposal

In accordance with city municipal code, HUH is required to separate recyclable materials from trash. Eighty percent of what you throw out can be recycled, and our comprehensive Single Stream Recycling Program means you can collect all recyclable materials (paper, flattened cardboard, clean containers of aluminum, steel, plastics #1-7, and glass) together in your recycling bag. Please use a separate bin to collect household trash (food waste, Styrofoam, used tissues, etc.). Regularly dispose of your recycling and trash as follows:

Recycling

To the left of Entry 9, next to the dumpster. Do not throw trash in with recyclable materials.
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Trash
Entries 2, 11, and 24: Use chute in the trash room across from the elevator on each floor
Entries 1—9: Use compactor in trash yard
Entries 10—14: Use chute on the north side of Entry 11
Entries 15—22: Use compactor in trash yard
Entries 23—34: Use chute on the west side of Entry 24

To maintain a safe, clean, and pest-free environment

- To prevent the trash shredders from jamming, all large items should be put in the trash barrels next to the trash chute doors.
- Do not place any recyclable items in trash bins or down trash chutes; cardboard boxes should be flattened and left in a recycling area.
- Do not leave recycling, boxes, or trash in any common area, on the sidewalk, or next to bins. If a bin is full, we ask that you find another recycling/trash area to use.
- Regularly empty both recycling and trash to minimize odors.

If you have questions regarding the type of materials that can be recycled, how to collect recycling, or where to dispose of it properly, please visit green.harvard.edu/huhousing or send an email to greenhousing@harvard.edu.

Parking, Shuttles, and Sustainable Transportation

Parking
Harvard University Housing does not manage any parking facilities. Parking for residents is available, for a fee, through Harvard University Parking Services. For information, please go to www.parking.harvard.edu, call 617-496-7827, or visit the Campus Service Center. See www.campusservicecenter.harvard.edu for location and hours.

Daily visitor permits for on-campus parking areas, based on availability, must be obtained in advance through HU Parking Services (see above). University parking policies are strictly enforced at all times. Any vehicle illegally parked will be towed at the owner’s expense. Cambridge requires resident and visitor permits for on-street parking on most streets. Please visit www.cambridgema.gov/traffic or call 617-349-4700 for details.

Shuttles
The Harvard Shuttle provides safe, convenient, and reliable transportation throughout the Cambridge and Allston campuses. Visit www.transportation.harvard.edu/shuttle-van-services or call 617-495-0400 for details.

For information about Harvard Longwood Campus shuttles, please visit www.masco.org.
Welcome to Harvard University Housing

**Sustainable Transportation**

There are many options for going car-free while at Harvard:

- Visit [www.commuterchoice.harvard.edu](http://www.commuterchoice.harvard.edu) or call 617-384-RIDE (7433) to learn about public transportation options, discounted Zipcar car-share and Hubway bike-share annual memberships and more. Both Zipcar and Hubway maintain locations right by Peabody Terrace – there is a Hubway bikeshare station outside the Peabody Terrace garage and Zipcars are located in the visitor parking lot behind the Property Management Office.

- Additional information is available at [www.cambridgema.gov/citysmart](http://www.cambridgema.gov/citysmart).

**Laundry Facilities**

Laundry rooms are located beside the Property Management Office in Entry 9, on the 21st floor of Entry 11 and Entry 24, and on the 1st floor of Entry 2. Hours are 8:00 AM—11:30 PM. Laundry rooms are accessible with your Harvard ID. Please bring your Harvard ID to the Management Office to be programmed for access.

All laundry rooms are equipped with Mac-Gray’s Laundry View service, which allows you to check the real time availability of washers and dryers at [www.laundryview.com/peabodyterrace](http://www.laundryview.com/peabodyterrace). Please be courteous and remove your laundry from machines promptly when washing or drying is complete. **NOTE:** Machines may not be able to accommodate certain items. If you experience any problems with the machines, please report them to Mac-Gray Laundry at [www.macgray.com](http://www.macgray.com) or call 800-622-4729.

To reduce your laundry’s environmental impact, Mac-Gray recommends only washing full loads on the cold water cycle. See [www.cleanandgreenvision.com](http://www.cleanandgreenvision.com) for more sustainable laundry tips.

Machines operate by coin, credit card, or debit card. Please call Change Point at 877-231-3537 if you experience problems using your credit or debit card.

**Storage**

No storage is available at Peabody Terrace. Please search online for local storage companies.

**Bicycle Storage**

Bicycle storage is available in the Peabody Terrace garage. Please stop by the
Welcome to Harvard University Housing

Property Management Office during regular office hours to program your Harvard ID for garage access and to obtain a sticker. Harvard University Housing is not liable for water or any other damage to or loss of property. Bicycles should not be left in hallways or attached to stairwell railings, benches, entryways or gates. Bicycles left in hallways or attached to the foregoing will be removed without notice at the owner’s expense. We require residents to register their bicycles with the Harvard University Police Department at www.hupd.harvard.edu/.

Disposals

Apartments at this complex are equipped with a garbage disposal. Disposals are activated either by inserting the disposal cover (kitchen sink stopper) in the position specified in the directions on the handle of the disposal cover or by flipping the nearby wall switch. Disposals are not designed to process large amounts of food and should not be used for rice or fibrous foods (i.e., celery, carrots, potatoes, and other types of foods with peels).

Air Conditioners

Air conditioners cannot be installed at Peabody Terrace.

Apartment Heat

In compliance with Massachusetts regulations, heat is provided from September 15 through June 15 each year, at a minimum temperature of 68°F between 7:00 AM and 11:00 PM and a minimum temperature of 64°F at all other hours. To improve the thermal comfort level in your apartment in winter, please consider the following:

- Open curtains and shades to direct sunlight during the day, but close them when the sun has passed to retain the heat collected.
- Keep windows closed to avoid cold drafts.
- Make sure that furniture and other items are not blocking heat vents, radiators, registers, etc. Arrange large furniture against outside walls to provide insulation against infiltration of cold air, unless your heat source is located there.
- Wear layers of clothing, and leave small blankets on or near chairs or sofas so that you can add extra layers when you will be sitting for a long time.

Please contact the Property Management Office with any heat concerns.
Smoking

Peabody Terrace is a smoke-free complex. Therefore, smoking is prohibited within the apartments, on apartment balconies/patios, near building entrances and exits, on all exterior premises, and in all common areas within these buildings (common rooms, hallways, stairways, elevators, laundry rooms, and in any other designated non-smoking areas).

NOTE: The entire Harvard University Housing portfolio is smoke-free.

Smoke Detectors

The building is equipped with individual smoke detectors within each apartment as well as the hallway area fire-safety system. Apartment detectors will sound only in your apartment when activated. They will not silence until the source of the alarm is eliminated. If food is burned, open windows to ventilate your apartment. Do not open door to hallways to ventilate. Hallway detectors are linked throughout the building. The entire system will sound if one hallway detector is activated. If this occurs, the building must be evacuated and the fire department called. The system will not be silenced until it is determined that the occupants are not in danger. Do not remove or disable detectors. Deliberate triggering of false fire alarms and tampering with apartment or building fire safety equipment are more than a nuisance; they are subject to criminal penalties under Massachusetts law. All detectors and fire alarm systems are inspected, tested, and maintained annually. Testing can be loud and invasive. You will be notified in advance when possible. We make every effort to take academic activity into account when scheduling testing, but this may not always be possible. Please contact the Property Management Office for information.

Sprinklers

Apartments are equipped with sprinklers. The sprinkler head will be activated at temperatures of 165°F and above. They are very sensitive and can be activated if they are banged or pulled. Please do not hang anything from sprinklers or sprinkler pipes and refrain from stacking items close to them (a minimum of 18” of clearance underneath the sprinkler is required). Residents are responsible for damages caused by activation due to improper use.

Vending Machines

Soda and snack vending machines are available outside the Property Management Office.
Barbecues

HUH prohibits the use of grills (charcoal, propane, liquefied petroleum gas, and electric), smokers, hibachis, chimineas, etc. at all HUH residential properties except single family homes with exclusive outside space.

Personal Property Insurance

It is your responsibility to insure any personal property. HUH and Harvard University do not cover the cost of replacing residents’ personal items (clothing, computers, furniture, stereos, books, etc.) that may be damaged or lost due to theft, fire, water, or vandalism. Personal property insurance may be obtained by searching online for local insurance agents, National Student Services, Inc. (800-256-6774, www.nssi.com), or CSI Insurance Agency, Inc. (888-411-4911, www.CollegeStudentInsurance.com). Full-time Harvard employees may also be able to obtain discounted insurance through MetLife (to obtain a quote, call Marsh@WorkSolutions at 866-228-3516). Students may first want to check if they are covered under their parents’ homeowners policy, if applicable. Also, residents who live here and own a home elsewhere may want to add appropriate coverage to their home insurance policy for a small additional fee.

Pets

Pets are not allowed in Peabody Terrace, with the exception of fish in a 50-gallon or smaller aquarium.

Bed Bug Alert

Bed bugs are found all over the world and are constantly being dispersed via used furniture, luggage, and bedding. During the last decade the number of bed bug infestations reported from the housing industry in Massachusetts has significantly increased. The challenge is to correctly identify this insect, prevent its spread, and eliminate it from housing units. The information available at www.health.harvard.edu/healthbeat/easing-bedbug-anxiety will help affiliates recognize and prevent infestations of bed bugs at Harvard. If you have any questions or concerns, please contact the Property Management Office.

Residents are expected to comply with the terms of their lease and the “Housing Policies and Procedures for Harvard University Housing Tenants” sent as part of the lease documents package.
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<tr>
<th><strong>Useful Numbers and Links</strong></th>
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<tbody>
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<td>Emergency (Fire/Police)</td>
<td>911</td>
</tr>
<tr>
<td>Harvard University Police Department</td>
<td>617-495-1212</td>
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<td><a href="http://www.hupd.harvard.edu">www.hupd.harvard.edu</a></td>
</tr>
<tr>
<td>Harvard University Health Services (HUHS)</td>
<td>617-495-5711 (Information and after hours urgent care)</td>
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<td><a href="http://www.huhs.harvard.edu">www.huhs.harvard.edu</a></td>
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<tr>
<td>Mental Health Services</td>
<td>617-495-2042 (After hours call 617-495-5711)</td>
</tr>
<tr>
<td>Office of Sexual Assault and Rape Prevention (OSAPR)</td>
<td>617-495-9100 (24-hour information and support)</td>
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<tr>
<td>HUH Disability Housing Coordinator</td>
<td>617-496-9767</td>
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<td><a href="mailto:cori_boudreau@harvard.edu">cori_boudreau@harvard.edu</a></td>
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<tr>
<td>Harvard University Title IX Coordinators</td>
<td>diversity.harvard.edu/title-ix-coordinators-school</td>
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<tr>
<td>Campus Service Center</td>
<td>617-496-7827</td>
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<td><a href="http://www.campusservicecenter.harvard.edu">www.campusservicecenter.harvard.edu</a></td>
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<tr>
<td>Crimson Cash</td>
<td>617-496-6600</td>
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<td><a href="http://www.cash.harvard.edu">www.cash.harvard.edu</a></td>
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<tr>
<td>Harvard University Dining Services</td>
<td><a href="http://www.dining.harvard.edu">www.dining.harvard.edu</a></td>
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<tr>
<td>CommuterChoice</td>
<td>617-384-7433</td>
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<td><a href="http://www.commuterchoice.harvard.edu">www.commuterchoice.harvard.edu</a></td>
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<tr>
<td>Harvard University Parking Service</td>
<td>617-496-7827</td>
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<td><a href="http://www.parking.harvard.edu">www.parking.harvard.edu</a></td>
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<tr>
<td>Harvard University Shuttle</td>
<td>617-495-0400</td>
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<td><a href="http://www.transportation.harvard.edu/shuttle-van-services">www.transportation.harvard.edu/shuttle-van-services</a></td>
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<td>Harvard University Emergency Notification System</td>
<td>All HU Housing residents are asked to register with the University’s Emergency Notification System</td>
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<td><a href="http://messageme.harvard.edu">messageme.harvard.edu</a></td>
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<td>Harvard University International Office (HIO)</td>
<td>617-495-2789</td>
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<td><a href="http://www.hio.harvard.edu">www.hio.harvard.edu</a></td>
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<tr>
<td>All international students should make an appointment with the HIO before registering for classes.</td>
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<tr>
<td>Harvard University Global Support Services</td>
<td>617-495-1111</td>
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<td><a href="http://www.globalsupport.harvard.edu">www.globalsupport.harvard.edu</a></td>
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