Welcome to Botanic Gardens

General information about living in Harvard University Housing can be found in your Welcome Booklet. This sheet provides specific details about your building. Please contact us with any questions.

Botanic Group Property Management Office
Rear entry of 28 Fernald Drive; Botanic Gardens
617-495-5534; huh_botanicgroup@harvard.edu

Mail

Mailboxes are located in your building entry and can be opened with your apartment key. Please see the Welcome Booklet for more information about mail.

Laundry Facilities

Coin- and credit/debit card-operated washers and dryers are available for use in the basement of 28 Fernald Drive. We request that these facilities not be used outside of the hours of 8:00 AM—10:00 PM as, in many instances, occupied apartments are located directly above the laundry area. Please be courteous and remove your laundry from machines promptly when washing or drying is complete. Machines may not be able to accommodate certain items. Any problems with the machines should be reported to Mac-Gray Laundry at www.macgray.com or call 1-800-622-4729. To reduce your laundry’s environmental impact, Mac-Gray recommends only washing full loads on the cold water cycle. See www.cleanandgreenvision.com for more sustainable laundry tips.

Two- and three-bedroom apartments are equipped with a washer and dryer or washer and dryer hookups. Contact the Property Management Office, not MacGray, regarding any issues with in-apartment washers and dryers.

In apartments with washer and dryer hookups only, stackable washers and dryers may be able to be installed by Property Management for an additional monthly charge. Please contact the HUH Leasing Office at 617-495-1459 for price information. Residents are not permitted to bring or purchase their own machines.

Single Stream Recycling and Trash Disposal

Regularly empty your recycling bin/bag at the recycling station located beside the daycare garage on Fernald Drive or to the recycling area between 18 and 30 Fernald Drive. Do not throw trash in with recyclable materials. Please see your Welcome Booklet for more information about Single Stream Recycling.

Regular household trash that cannot be recycled should be disposed of properly into the dumpsters located in the garage courtyards between 10 and 12, 18 and 30, and 32 and 40 Fernald Drive, as well as near the recycling area. Do not leave trash or disposable items in public hallways, basements, or on sidewalks. Proper disposal of trash helps us maintain a pest-free environment.
Storage

Storage bins are located in the basements of most buildings and are accessible with your apartment key (some lockers may need an independent key). HUH recommends the use of pallets in basement storage areas. (In the past, heavy rains have produced water on basement floors.) HUH does not recommend storage of valuables in the storage areas and is not liable for water or any other damage to property or for loss or theft of property. Property Management staff may require access to your locked bin to make emergency repairs. Storage is not allowed in the public hallways, stairwells, fire escapes, or near mechanical equipment in the basement. Any items left outside of the storage area may be removed and discarded or recycled by the Property Management staff without notification, at the tenant’s expense. Please search online for a list of local storage companies.

Bicycle and Stroller Storage

The bicycle room is located in the garage across from 28 Fernald Drive. Several outdoor bicycle racks are also located throughout the grounds. HUH requires residents to register their bicycles with the HU Police Department at www.hupd.harvard.edu.

There is also a designated area for strollers in the garage.

Bicycles and strollers should not be left in hallways or attached to stairwell railings, benches, entryways, or gates. Bicycles and strollers found in hallways or attached to the foregoing will be removed without notice, at the owner’s expense.

Disposals

Your apartment is equipped with a garbage disposal. The disposal is activated when you insert the disposal cover (kitchen sink stopper) in the position specified in the directions on the handle of the disposal cover. Disposals are not designed to process large amounts of food and should not be used for fibrous foods (i.e., celery, carrots, potatoes, and other types of foods with peels).

Vending Machines

Soda and snack vending machines are available in the laundry room at 28 Fernald Drive.

Pets

Selected apartments at Botanic Gardens are designated as pet-friendly. Where applicable, tenants have received required documents from the Leasing Office. For full details go to huhousing.harvard.edu/apply/policies-and-procedures and scroll down to Pet and Service Animal Policies.